AdvanceDispatch Benefits

Facility & Crew Portals

Our Facility Portal provides your customers (Hospitals, Nursing Facilities, etc.) the ability to order their own transportation using a web browser. Facilities can **track the status of their requests from initial order to patient drop-off.** Our Crew Portal provides field staff the ability to review their trips for the day, update their own times, and mark trips complete.

Multi-Channel Communication

Trigger-based communication events will send SMS (text) notifications to field crews **including call data, trip times, and overdue checking warnings.** This same service provides notifications to patients and customers for upcoming appointments.

Trip Scheduling

The Command Module enables dispatchers to pre-assign trips to field resources for **planning, update timestamps & statuses, and publish/send trips to the field unit when appropriate.** The Trip Scheduling Module provides a Gannt – style grid view of field resources with assigned work. The assigned work takes time-on-task and service type profiles into account **providing an accurate view of task time and turn-around time for the resource.**

CAD Access Anywhere

As a SaaS based solution, there is no software to install. Personnel can **access the CAD using any internet-capable device with a web browser**. There are no hosting applications or remote sessions to launch. Unlimited concurrent users – never worry about too many users logged into the application.

Payer Discovery & Eligibility

Call Takers and Dispatchers **have instant access** to our payer discovery and eligibility tools **without leaving our software.** AdvanceDispatch is tied to our AdvanceClaim product which is <u>fully integrated</u> with Change Healthcare's clearing house services. Staff can search for payers using patient demographics and check eligibility instantly with the caller on the phone.

Integrations

- **Mobile Data Terminals:**
  - Receive trip information & alerts on mobile devices in vehicles
  - Crews update CAD timestamps silently from the device
  - Reduce radio traffic in the Comms Center
  - Provides increased response time report accuracy – reduce missed time stamps and status changes
- **AVL (Automatic Vehicle Location):**
  - AdvanceDispatch receives AVL data in a variety of ways including TAIP feed and API from a host of telematics providers. MP Cloud will refer you to our preferred telematics providers if AVL is needed.
- **Active 911**

MP Cloud Technologies™

AdvanceDispatch™

Dispatch is better
with the Cloud.

AdvanceDispatch is the industry's **ONLY** 100% cloud-based solution specifically designed for EMS companies to become faster, work smarter and achieve better cost efficiency. Using our computer-aided dispatch (CAD) you'll get the most out of every mile and minute by precisely orchestrating every aspect of your response – from scheduling, to routes, to protocol in one intuitive system.

And better yet, the flexibility of the cloud lets you enjoy all of these industry-leading features on any device from anywhere with an Internet connection.

EMS is better
with the Cloud.

MP Cloud Technologies delivers the industry's only fully-hosted, cloud-based software for end-to-end patient-cycle management, supporting private and municipal EMS providers all throughout the United States.

See how our unique features can all work together to make your life better with a free, no obligation demo – don't hesitate to contact us today.

For more information, contact
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MP Cloud Technologies™

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