

# The Savvik Partner App Privacy Policy

This privacy policy sets out how the Savvik Partner app uses and protects any information that you give when you use this app.

NCEMSC DBA Savvik Buying Group (Savvik) is committed to ensuring that your privacy is protected. Should we ask you to provide certain information by which you can be identified when using this app, then you can be assured that it will only be used in accordance with this privacy statement.

Savvik may change this policy from time to time by updating this page. You should check this page from time to time to ensure that you are happy with any changes. This policy is effective from March 28, 2023

## What we collect

We may collect the following information:

Name and job title.

Contact information including email address.

Demographic information such as postcode, preferences, and interests.

other information relevant to onboarding for the app experience.

## What we do with the information we gather

We require this information to understand your needs and provide you with a better service, and for the following reasons:

### Internal record keeping.

We may use the information to improve our products and services.

We may periodically send emails about new products, special offers, or other information which we think you may find interesting using the email address which you have provided.

From time to time, we may also use your information to contact you for business centered or market research purposes. We may contact you by email, phone, fax, or mail. We may use the information to customize the App according to your interests.

## Security

We are committed to ensuring that your information is secure. To prevent unauthorized access or disclosure, we have put in place suitable physical, electronic and managerial procedures to safeguard and secure the information we collect online. If you have any questions about the security standards for this app, please contact [help@savvik.org](mailto:help@savvik.org)

## How we use cookies

A cookie is a small file which asks permission to be placed on your device's hard drive. Once you agree, the file is added, and the cookie helps analyze web traffic or lets you know when you visit a particular page. Cookies allow applications to respond to you as an individual. The application can tailor its operations to your needs, likes and dislikes by gathering and remembering information about your preferences.

We use traffic log cookies to identify which pages are being used. This helps us analyze data about web page traffic and improve our App in order to tailor it to your needs. We only use this information for statistical analysis purposes, which may include sharing with our partners, and then the data is removed from the system.

Overall, cookies help us provide you with a better App, by enabling us to monitor which pages you find useful and which you do not. A cookie in no way gives us access to your computer or any information about you, other than the data you choose to share with us.

You can choose to accept or decline cookies. Most browsers automatically accept cookies, but you can usually modify your browser setting to decline cookies if you prefer. This may prevent you from taking full advantage of the App.

## Links to other Apps

Our App may contain links to other pages or apps of interest. However, once you have used these links to leave our site, you should note that we do not have any control over that other page or App. Therefore, we cannot be responsible for the protection and privacy of any information which you

provide whilst visiting such sites and such sites are not governed by this privacy statement. You should exercise caution and look at the privacy statement applicable to the App or page in question.

## Controlling your personal information

You may choose to restrict the collection or use of your personal information in the following ways:

Whenever you are asked to fill in a form on the App, we bear the right to use this information for direct marketing purposes. There is a quick "opt out" built into our email correspondence by scrolling to the bottom of a piece of marketing and hitting "unsubscribe."

If you have previously agreed to us using your personal information for direct marketing purposes, you may change your mind at any time by writing to us or unsubscribing from our list.

We will not sell, distribute, or lease your personal information to third parties. We may use your personal information to send you promotional information we think you may find interesting if you tell us that you wish this to happen.

You may request details of personal information which we hold about you under the Data Protection Act 1998. Please direct those inquiries to [help@savvik.org](mailto:help@savvik.org)

If you believe that any information we are holding on you is incorrect or incomplete, please write to or email us as soon as possible, at the above address. We will promptly correct any information found to be incorrect.

## Additions to the Savvik Partner App Privacy Policy

NCEMSC DBA Savvik Buying Group ('Savvik', 'us', 'we', or 'our') operates the Savvik Partner app (the 'Service').

This page informs you of our policies regarding the collection, use, and disclosure of personal data when you use our Service and the choices you have associated with that data.

We use your data to provide and improve the Service. By using the Service, you agree to the collection and use of information in accordance with this policy. Unless otherwise defined in this Privacy Policy,

terms used in this Privacy Policy have the same meanings as in our Terms and Conditions, accessible from the Savvik Partner App

## Definitions

### Service

Service is the Savvik Partner app operated by Savvik.

### Personal Data

Personal Data means data about a living individual who can be identified from those data (or from those and other information either in our possession or likely to come into our possession).

### Usage Data

Usage Data is data collected automatically either generated by the use of the Service or from the Service infrastructure itself (for example, the duration of a page visit).

### Cookies

Cookies are small pieces of data stored on your device (computer or mobile device).

### Data Controller

Data Controller means the natural or legal person who (either alone or jointly or in common with other persons) determines the purposes for which and the manner in which any personal information is, or are to be, processed.

For the purpose of this Privacy Policy, we are the Data Controller of your Personal Data.

## Data Processors (or Service Providers)

Data Processor (or Service Provider) means any natural or legal person who processes the data on behalf of the Data Controller.

We may use the services of various Service Providers in order to process your data more effectively.

## Data Subject (or User)

Data Subject is any living individual who is using our Service and is the subject of Personal Data.

## Information Collection and Use

We collect several different types of information for various purposes to provide and improve our Service to you.

## Types of Data Collected

### Personal Data

While using our Service, we may ask you to provide us with certain personally identifiable information that can be used to contact or identify you ('Personal Data'). Personally identifiable information may include, but is not limited to:

Email address

First name and last name

Phone number

Address, State, Province, ZIP/Postal code, City

Cookies and Usage Data

We may use your Personal Data to contact you with newsletters, marketing or promotional materials and other information that may be of interest to you. You may opt out of receiving any, or all, of these

communications from us by following the unsubscribe link or instructions provided in any email we send.

## Usage Data

We may also collect information on how the Service is accessed and used ('Usage Data'). This Usage Data may include information such as your computer's Internet Protocol address (e.g., IP address), browser type, browser version, the pages of our Service that you visit, the time and date of your visit, the time spent on those pages, unique device identifiers and other diagnostic data. This information will only be shared with people in your organization and is only kept as long as it is relevant.

## Tracking & Cookies Data

We use cookies and similar tracking technologies to track the activity on our Service and hold certain information.

Cookies are files with small amounts of data which may include an anonymous unique identifier. Cookies are sent to your browser from an app and stored on your device. Tracking technologies also used are beacons, tags, and scripts to collect and track information and to improve and analyze our Service.

You can instruct your browser to refuse all cookies or to indicate when a cookie is being sent. However, if you do not accept cookies, you may not be able to use some portions of our Service.

## Examples of Cookies we use:

### Session Cookies.

We use Session Cookies to operate our Service.

### Preference Cookies.

We use Preference Cookies to remember your preferences and various settings.

### Security Cookies.

We use Security Cookies for security purposes.

## Advertising Cookies.

Advertising Cookies are used to serve you with advertisements that may be relevant to you and your interests.

## Use of Data

The Savvik Partner app uses the collected data for various purposes:

To provide and maintain our Service.

To notify you about changes to our Service.

To allow you to participate in interactive features of our Service when you choose to do so.

To provide customer support.

To gather analysis or valuable information so that we can improve our Service.

To monitor the usage of our Service.

To detect, prevent and address technical issues.

To provide you with news, special offers and general information about goods, services and events which we offer that are relevant to you, unless you have opted not to receive such information.

## Legal Basis for Processing Personal Data Under General Data Protection Regulation (GDPR)

If you are from the European Economic Area (EEA), the Savvik Partner App legal basis for collecting and using the personal information described in this Privacy Policy depends on the Personal Data we collect and the specific context in which we collect it. Savvik does not service Europe, however, GDPR is a good standard of data privacy that Savvik maintains and upholds.

The Savvik Partner app may process your Personal Data because:

We need to perform a contract with you.

You have given us permission to do so.

The processing is in our legitimate interests, and it's not overridden by your rights.

For payment processing purposes.

To comply with the law.

## We affirm that:

- Our data policy is transparent, and any additions or changes to this policy will be promptly reported.
- We only collect and maintain data that is necessary to run the Service
- We periodically clean out old data that is no longer in use and will not store personal data for any longer than is absolutely necessary
- We only use actionable and accurate data for our purposes
- We use some of this data for security purposes, and we maintain an encrypted at rest and in transit state for your data. Data is stored on SOC2, third party security tested servers in the highest level of security that we can maintain for this service.
- We manage data in a way that compliance to GDPR standards can be traced and Savvik can be held Accountable

## Retention of Data

Savvik will retain your Personal Data only for as long as is necessary for the purposes set out in this Privacy Policy. We will retain and use your Personal Data to the extent necessary to comply with our legal obligations (for example, if we are required to retain your data to comply with applicable laws), resolve disputes, and enforce our legal agreements and policies.

Savvik will also retain Usage Data for internal analysis purposes. Usage Data is generally retained for a shorter period of time, except when this data is used to strengthen the security or to improve the functionality of our Service, or we are legally obligated to retain this data for longer time periods.

## Transfer Of Data

Your information, including Personal Data, may be transferred to — and maintained on — computers located outside of your state, province, country, or other governmental jurisdiction where the data protection laws may differ than those from your jurisdiction.

If you are located outside United States and choose to provide information to us, please note that we transfer the data, including Personal Data, to United States and process it there.

Your consent to this Privacy Policy followed by your submission of such information represents your agreement to that transfer.

Savvik will take all steps reasonably necessary to ensure that your data is treated securely and in accordance with this Privacy Policy and no transfer of your Personal Data will take place to an organization or a country unless there are adequate controls in place including the security of your data and other personal information.

## Disclosure Of Data

### Business Transaction

In the unlikely event that Savvik is involved in a merger, acquisition or asset sale, your Personal Data may be transferred. We will provide notice before your Personal Data is transferred and becomes subject to a different Privacy Policy.

### Disclosure for Law Enforcement

Under certain circumstances, Savvik may be required to disclose your Personal Data if required to do so by law or in response to valid requests by public authorities (e.g., a court or a government agency).

## Legal Requirements

Savvik may disclose your Personal Data in the good faith belief that such action is necessary to:

To comply with a legal obligation.

To protect and defend the rights or property of Savvik.

To prevent or investigate possible wrongdoing in connection with the Service.

To protect the personal safety of users of the Service or the public.

To protect against legal liability.

## Security Of Data

The security of your data is important to us but remember that no method of transmission over the Internet, or method of electronic storage is 100% secure. While we strive to use commercially acceptable means to protect your Personal Data, we cannot guarantee its absolute security. If you have questions about the current security practices in place, please email [help@savvik.org](mailto:help@savvik.org)

## 'Do Not Track' Signals

We do not support Do Not Track ('DNT'). Do Not Track is a preference you can set in your web browser to inform apps that you do not want to be tracked.

You can enable or disable Do Not Track by visiting the Preferences or Settings page of your web browser.

## Your Data Protection Rights Under General Data Protection Regulation (GDPR)

If you are a resident of the European Economic Area (EEA), you have certain data protection rights. Savvik does not serve Europe, however we still aim to take reasonable steps to allow you to correct, amend, delete, or limit the use of your Personal Data.

If you wish to be informed what Personal Data we hold about you and if you want it to be removed from our systems, please contact us at [help@savvik.org](mailto:help@savvik.org)

In certain circumstances, you have the following data protection rights:

[The right to access, update or to delete the information we have on you.](#)

Whenever made possible, you can access, update or request deletion of your Personal Data directly within your account settings section. If you are unable to perform these actions yourself, please contact us to assist you.

[The right of rectification.](#)

You have the right to have your information rectified if that information is inaccurate or incomplete.

### The right to object.

You have the right to object to our processing of your Personal Data.

### The right of restriction.

You have the right to request that we restrict the processing of your personal information.

### The right to data portability.

You have the right to be provided with a copy of the information we have on you in a structured, machine-readable, and commonly used format.

### The right to withdraw consent.

You also have the right to withdraw your consent at any time where Savvik relied on your consent to process your personal information.

Please note that we may ask you to verify your identity before responding to such requests.

You have the right to complain to a Data Protection Authority about our collection and use of your Personal Data. For more information, please contact your local data protection authority.

## Service Providers

We may employ third party companies and individuals to facilitate our Service ('Service Providers'), to provide the Service on our behalf, to perform Service-related services or to assist us in analyzing how our Service is used.

These third parties have access to your Personal Data only to perform these tasks on our behalf and are obligated not to disclose or use it for any other purpose.

## Analytics

We may use third-party Service Providers to monitor and analyze the use of our Service.

### Google Analytics

Google Analytics is a web analytics service offered by Google that tracks and reports app traffic. Google uses the data collected to track and monitor the use of our Service. This data is shared with other

Google services. Google may use the collected data to contextualize and personalize the ads of its own advertising network.

You can opt-out of having made your activity on the Service available to Google Analytics by installing the Google Analytics opt-out browser add-on. The add-on prevents the Google Analytics JavaScript (ga.js, analytics.js, and dc.js) from sharing information with Google Analytics about visits activity.

For more information on the privacy practices of Google, please visit the Google Privacy & Terms web page: <http://www.google.com/intl/en/policies/privacy/>

## Payments

At this time, we do not provide paid products and/or services within the Service. In the case that we do provide paid products and/or services in the future within the Service, we will use third-party services for payment processing (e.g., payment processors).

We will never store or collect your payment card details. That information is provided directly to our third-party payment processors whose use of your personal information is governed by their Privacy Policy. These payment processors adhere to the standards set by PCI-DSS as managed by the PCI Security Standards Council, which is a joint effort of brands like Visa, Mastercard, American Express and Discover. PCI-DSS requirements help ensure the secure handling of payment information.

The payment processors we would work with in that event are:

Apple Store In-App Payments

Their Privacy Policy can be viewed at <https://www.apple.com/legal/privacy/en-ww/>

Google Play In-App Payments

Their Privacy Policy can be viewed at <https://www.google.com/policies/privacy/>

PayPal or Braintree

Their Privacy Policy can be viewed at <https://www.paypal.com/webapps/mpp/ua/privacy-full>

## Links To Other Sites

Our Service may contain links to other sites or apps that are not operated by us. If you click on a third-party link, you will be directed to that third party's site. We strongly advise you to review the Privacy Policy of every site you visit.

We have no control over and assume no responsibility for the content, privacy policies or practices of any third-party sites or services.

## Children's Privacy

Our Service does not address anyone under the age of 18 ('Children').

We do not knowingly collect personally identifiable information from anyone under the age of 18. If you are a parent or guardian and you are aware that your Children has provided us with Personal Data, please contact us at [help@savvik.org](mailto:help@savvik.org). If we become aware that we have collected Personal Data from children without verification of parental consent, we take steps to remove that information from our servers.

## Changes To This Privacy Policy

We may update our Privacy Policy from time to time. We will notify you of any changes by posting the new Privacy Policy on this page.

We will let you know via email and/or a prominent notice on our Service, prior to the change becoming effective and update the 'effective date' at the top of this Privacy Policy.

You are advised to review this Privacy Policy periodically for any changes. Changes to this Privacy Policy are effective when they are posted on this page.

## Contact Us

If you have any questions about this Privacy Policy, please contact us by email at [help@savvik.org](mailto:help@savvik.org)